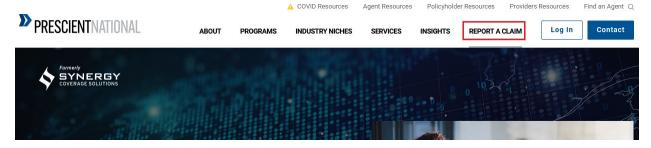


## **Claim Reporting Web Form Instructions**

Visit www.prescientnational.com and click on "Report a claim"



**Browser requirements**: Microsoft Edge, Mozilla Firefox, Google Chrome, or Safari. *Internet Explorer is NOT supported – use Microsoft Edge instead.* 

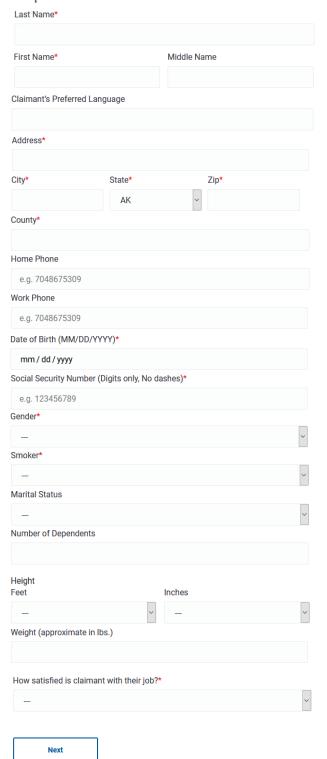
\*If you experience technical difficulties while completing the form, please call (704) 927-3274 for assistance.

Step 1: Employer Information

| Employer Name*   |                      |      | Enter Employer Information  |
|--|----------------------|------|---|
| Employer Address*  |                      |      | Step 1.   |
|  |                      |      | Fields marked with * denotes required fields.                                       |
| City*  | State*               | Zip* |   |
|  | AK                   | ~    |   |
| Is the accident address different Yes Policy Number Employer Contact Name* | non employer address | •    |   |
| Employer contact Name  |                      |      |   |
| Employer Contact Email Address   | 5*                   |      | The Employer Contact Email  |
| Employer Contact Phone*  |                      |      | denoted here will receive the claim number and additiona claim forms, if necessary. |
| Next   |                      |      |   |



### Step 2: Claimant Information



Enter Claimant Information in Step 2.

Claimant SSN, home address, and birthdate are required.



### Step 3: Accident Information

| Date of Injury*   | Time of Injury*   |                |  |
|---|---|----------------|--|
| e.g. 11/26/2012   | 3.00  | AM ~           | Enter Accident Information in  |
| Date the Employee reported injury to Employer*                    | Did more than one of date of injury and date of reported to the Emp | ate injury was | Step 3.  In this section, you can upload witness statements and photos/videos from the accident scene. |
| e.g. 11/26/2012   | ☐ Yes   | oloyet :       |  |
| Whom was the claim reported to?*                                  |   |                | scene.   |
|   |   |                |  |
| Body part injured?*   |   |                |  |
| Diagnosis of Injury*  |   |                |  |
| Cause of Injury*  |   |                |  |
| Accident Description*   |   |                |  |
|   |   | ai             |  |
| On employer's premises?*  | Are there any witnes  | sses?*         |  |
|   |   | ~              |  |
| Please attach photo or video of accident Browse No file selected. | t scene   |                |  |
| Next  |   |                |  |



## Step 4: Employment Information Supervisor name \* Supervisor phone number\* **Enter Employment Information in** e.g. John Smith e.g. 7048675309 Step 4. Describe claimant's occupation and job duties:\* In this section, you will be able to upload a job description. Attach detailed job description: Browse... No file selected. Class Code Date of Hire e.g. 11/26/2012 Employment Status\* Number days worked per week\* Number of hours worked per day\* Shift Is Employee paid salary or by the hour?\* Step 5: Subrogation Are there any other contributing parties that may have caused the accident?\* **Enter Subrogation Information in** Step 5. Do you have a police report?\* In this section, you will be able to upload a police report (if applicable). Next Step 6: Medical Treatment Type of treatment received:\* **Enter Medical Treatment** No Medical Treatment Information in Step 6.

Next



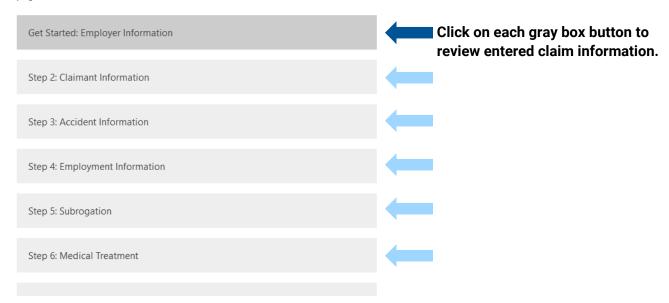
## Step 7: Return to Work Information Was the employee paid for the date of injury in full?\* Has the employee been out of work? \* **Enter Return to Work Information in** Step 7. Step 8: Additional Questions Do you have any reason to question the injury or accident?\* **Enter Additional Information in** Step 8. Was a Post-Offer Medical Questionnaire completed?\* Was a Post-Accident Drug Screen completed?\* Do you know of any prior or ongoing medical conditions?\* Has the employee ever injured this body part in the past?\* Do you know of any concurrent employment?\* Was there a safety violation?\* Do you know of any prior workers' compensation claims the employee has filed?\* Additional Comments: Attachment: Browse... No file selected. Click this button to review all Back information entered.



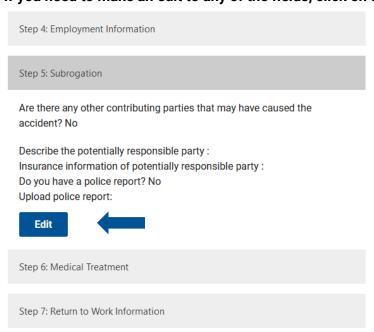
### **Review Page**

#### Expand each of the steps by clicking on each gray box:

Please review the claim report details entered. To view information from each step, click on the heading to expand each section. If you need to make an edit to any of the sections, please do so on this page. Once you've completed your review of the claim report details, click the "Send" button at the bottom of this page to submit the claim to Prescient National.



If you need to make an edit to any of the fields, click on the "Edit" button within the section.





Step 7: Return to Work Information Step 8: Medical Treatment After reviewing entered claim Please PRINT this page before submitting the claim to Prescient National for a detailed claim submission record. information, go to File  $\rightarrow$  Print in your browser window to save a After submitting this form, you will receive a confirmation message on the detailed copy of the claim report following page. If you do not receive a confirmation message, your form has not for your records. been successfully received by Prescient National. Please call 1-866-710-0908 if you need to speak to a representative regarding issues with submitting the online claim report. Click on the "Send" button to Back Send submit the first report of injury to Prescient National.

After the First Report of Injury has been successfully received by Prescient National, you will receive a message similar to the below image. \*If you did NOT receive a confirmation message, your First Report of Injury Form has not been submitted to Prescient National. You will need to complete the claim report process again.

# Your First Report of Injury submission for Jane Doe, Date of Injury 2021-01-01 12:30 PM, has been successfully received.

Following submission, the injured employee may receive a Claims packet via mail, if necessary, including the assigned claim number and any necessary forms to fill out and return for completion of the claims investigation. The employer will receive the assigned claim number and any necessary claims information via email.

Should you have any questions or concerns, please contact our Claims department at 1-866-710-0908 or <a href="mailto:claims@prescientnational.com">claims@prescientnational.com</a>. For more information regarding the Claims process, please visit <a href="https://www.prescientnational.com">www.prescientnational.com</a>.

Thank you for submitting the First Report of Injury for Jane Doe, Date of Injury: 2021-01-01 12:30 PM, Employer: ABC Company

\*If you experience technical difficulties, please call (704) 927-3274 for assistance. Please keep your website browser open in case screenshots are needed for troubleshooting.